

**lyf Terms and Conditions:**

- Preferential Rates offered in NETT are in Singapore Dollars and inclusive of service charge and prevailing government taxes.
- Preferential Rates offered are confidential and are not to be disclosed to others.
- Preferential Rates offered are subjected to availability. Should your rates not be available, the next available rates will be quoted accordingly.
- Full credit card details and expiry date is required if **Student.com** does not have credit facilities with The Ascott Limited.
- Guest's proof of employment (company identification card or employment letter) is required upon check-in for verification purposes.
- Advance rental & security deposit requirements:
  - Advance rental (including GST) is required prior to guest's arrival. Security deposit is waived for leases less than three months.
  - Advance rental (including GST) and security deposit equivalent to one month's rental is required for leases more than three months and up to six months, prior to guest's arrival.
  - Advance rental (including GST) and security deposit equivalent to two month's rental is required for leases of more than six months, prior to guest's arrival.
- Apartments are all subject to availability upon booking.
- The apartment as reserved shall be made available for occupancy after 1500hrs on the day of arrival. Should the guest wish to occupy the apartment before 1500hrs, placing a reservation covering the night before is recommended.
- Check out time is at 1200 noon. Late check out after 1200 noon will be subjected to half/full day charge and is subject to apartment availability.
- Pre-termination of lease is not allowed for monthly stays.
- Cancellation or amendment of reservation must be received at least 7 days prior to arrival date for stays of 30 nights and above. Failure to do so within the stipulated timeframe will incur the following penalty :-
  - 3 nights rental for 30 nights and above stay
- No show penalty charges will incur the following penalty:-
  - 3 nights rental for 30 nights and above stay
- Billing policy:-
  - Full prepayment should be made 2 days prior to guest arrival for short stay booking less than 30 nights
  - Full prepayment should be made 7 days prior to guest arrival for short stay booking more than 30 nights